

Refund & Cancellation Policy

Deposits

All deposits are non-refundable.

Cancellations 7–3 days before the event

50% of the total invoice amount is due.

Cancellations within 72 hours

100% of the total invoice amount is due.

Credit Card Payments

All credit card payments are final. Chargeback requests must be discussed directly with WDMB prior to contacting the card issuer.

Event Delays

WDMB is not responsible for venue delays, access issues, or client-related timing changes that reduce service time.