

# Refund & Cancellation Policy

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## **Deposits**

All deposits are non-refundable.

## **Cancellations 7–3 days before the event**

50% of the total invoice amount is due.

## **Cancellations within 72 hours**

100% of the total invoice amount is due.

## **Credit Card Payments**

All credit card payments are final. Chargeback requests must be discussed directly with WDMB prior to contacting the card issuer.

## **Event Delays**

WDMB is not responsible for venue delays, access issues, or client-related timing changes that reduce service time.